

Release Information

Compatible versions: 9.5.8 build 60

Supported Appliances: CR15i only

Upgrade Information

Upgrade type: Manual upgrade

Upgrade procedure

1. Download upgrade from <http://downloads.cyberoam.com>
2. Log on to Cyberoam Web Admin console and go to menu Help> Upload Upgrade and upload the file downloaded in step 1
3. Once the file is uploaded successfully, log on to CLI console and go to option 6 Upgrade Version and follow the on-screen instructions.

Compatibility Issues: None

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Introduction

This document contains the release notes for Cyberoam version **9.5.8 build 68**. The following sections describe the release in detail.

This is a minor release with significant enhancements and several bug fixes that improves quality, reliability, and performance for CR15i appliances.

Enhancements

1. NAT support for Cyberoam initiated Outbound traffic

Now it is possible to configure source NAT i.e. specific IP address for the outbound traffic initiated by Cyberoam itself e.g. upgrade traffic.

This is useful in network environments where Cyberoam is hosted behind ISP and ISP is leasing private IP address to Cyberoam i.e. private IP address is configured on WAN interface.

CLI command “set advanced-firewall cr-traffic-nat” is added for configuring the source NAT.

Bugs Solved

The purpose of this list is to give an overview of the bugs fixed in the current release. The ID denotes the internal Cyberoam bug tracking ID and the description explains problem.

Logs and Reports

Bug ID – 1879

Description – For CR15i models only single i.e. previous day data is preserved. However, it was possible to configure weekly mailing frequency of the Proactive reports. Due to this, blank reports were mailed every week.

Even when traffic discovery module is not supported in CR15i models, it was possible to configure mailing frequency for Traffic discovery reports.

General Information

Technical Assistance

If you have problems with your system, contact customer support using one of the following methods:

Email id: support@cyberoam.com

Telephonic support (Toll free)

- APAC/EMEA: +1-877-777- 0368
- Europe: +44-808-120-3958
- India: 1-800-301-00013
- USA: +1-877-777- 0368

Please have the following information available prior to contacting support. This helps to ensure that our support staff can best assist you in resolving problems:

- Description of the problem, including the situation where the problem occurs and its impact on your operation
- Product version, including any patches and other software that might be affecting the problem
- Detailed steps on the methods you have used to reproduce the problem
- Any error logs or dumps

Technical Support Documents

Knowledgebase: <http://kb.cyberoam.com>

Documentation set: <http://docs.cyberoam.com>

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